

## Conditions of sale – Alloy Fix

PLEASE READ CONDITIONS OF SALE CAREFULLY BEFORE USING THIS WEBSITE.

Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following conditions of sale, which together with our privacy policy and website disclaimer, govern Alloy Fix's relationship with you in relation to your use of this website.

By using this website, you signify your acceptance of these terms and conditions of use. For the purposes of these terms and conditions, "Us", "Our" and "We" refers to Alloy Fix and "You" and "Your" refers to you, the client, visitor, website user or person using our website.

### 1. QUOTATION

We will provide You a quotation once an image has been sent to Us. Any quotation will be valid for 60 days.

### 2. LOCATION

You will have to provide Us access to a safe working environment free from risks and hazards. You will need to provide a power supply for Us to perform Our work.

### 3. GOODS AND SERVICE

WE will keep the legal rights of any goods until payment has been made in full. You must be over 18 years of age to use this website and to purchase any goods or services from Us.

### 4. PRIVACY

We are committed to protecting your privacy. We use the information we collect about you to maximize the services that we provide to you. We respect the privacy and confidentiality of the information provided by you and adhere to the Australian Privacy Principles. Please read our separate Privacy Policy carefully. You agree and allow Alloy Fix to use images of your car and wheels for promotional purposes on their website and social media platforms.

### 5. DATES AND TIMES

Dates and times of service quoted are given as a guide only and We shall not be responsible for any delays caused due to unforeseen circumstances for cancelling or rescheduling works. We will not be liable for any loss suffered by You or any other third

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party for failure to meet an estimated day and time. We will need 24hrs notice for cancellations. You agree that if We don't get notified You will have to pay a \$40 cancellation fee. All payments must be made within 10 days of works being completed or a 2% surcharge per annum will apply.

### 6. WARRANTY

It is your sole responsibility and not the responsibility of Us to bear any and all costs of servicing, repairs, or correction. Alloy Fix warrants our services to you against defective workmanship for the period of 2 years. We will make good and defective or faulty workmanship, works are completed over an alloy wheel and works may not last the life of the wheel. We are not required to make good faulty workmanship performed by third parties or by You; You agree not to make such a claim. We are not required to repair any damage or deterioration in the general condition of the vehicle as a result of general ageing and wear and tear from the elements. If you wish to make a warranty claim, You will need to supply the invoice number, Photos and vehicle details and send it in writing; You must bear the cost of claiming under this warranty. We have no other liability under this warranty, including liability for loss of your time or vehicle use, or for any rental vehicle, taxi or for public transport costs. We do not repair wheels that are cracked, buckled or show signs of structural damage.

The applicable law in your state or territory may not permit these exclusions, particularly the exclusions of some implied warranties. Some of the above may not apply to you but you must ensure you are aware of any risk you may be taking by using this website or any products or services that may be offered through it. It is your responsibility to do so. We have no obligations under this warranty now, or in the future if the wheel on which was repaired by Us is damaged by You or third parties by allowing the repair to be exposed to moisture or water, and/or by using jet spays, coarse pads, solvents and any other chemical that may react with the paint within 24 hours of works being completed. The paint needs a 24 hour curing time before the car can be driven. Once a repair is started by Us, You accept that you have read and agree to these conditions.

### 7. Gift Credit/Voucher

If a Gift Credit/Voucher is brought from US through the online shop, it is YOUR responsibility to redeem before the expiry date. WE will not redeem after the expiry date. The Gift Credit/Voucher can only be used as credit towards paying YOUR invoice. A Gift Credit/Voucher cannot be redeemed for cash and is only available in Melbourne and Victoria. The Gift Credit/Voucher is only valid after a quote has been given by US to ascertain the damage to your wheel/s and your location, A Gift Credit/Voucher can be used as credit for travel costs to Country areas throughout Victoria.